



To All Travelers:

Secure Flight is a program that was developed by the Department of Homeland Security (DHS) in response to a key 9/11 Commission recommendation: uniform watch list matching by the Transportation Security Administration (TSA).

The mission of the Secure Flight Program is to enhance the security of domestic and international commercial air travel through the use of improved watch list matching.

Secure Flight will conduct uniform prescreening of passenger information against federal government watch lists for domestic and international flights. TSA will take over this responsibility from aircraft operators who, up until now, have been responsible for checking passengers against government watch lists.

Secure Flight will match the name, date of birth and gender information for each passenger against government watch lists.

After matching passenger information against government watch lists, Secure Flight will transmit the matching results back to airlines.

Canyon Creek Travel/American Express must collect the required information from all travelers:

Beginning May 15, 2009

1. Name exactly as it appears on your government-issued photo ID



**Travel
Services**

Representative

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Beginning August 15, 2009

1. Date of birth
2. Gender
3. Redress Number and Known Traveler (If Applicable) – Homeland Security defines “Redress Number” as a unique number given to a traveler who has been stopped from or hindered in the boarding process but later cleared for boarding. A “Known Traveler” is one who crosses the border regularly and has been previously cleared.

The information will be stored permanently in profiles so that you do not need to provide the information every time that you travel. **This information is required before an airline will issue a boarding pass for travel.**

Passengers who decline to provide this information to the airlines in advance of their travel plans will face - at a minimum - additional screening and delays at the airport, likely to include being denied boarding.

For some travelers this may be different than the way your name appears on frequent flyer accounts. You will need to change the frequent flyer accounts in order to receive mileage credit.

The airlines will not allow travel agents to assist with frequent flyer name changes.

Please **email** your agent the following information to update your profile.

- Passenger’s current name as it appears on your profile
- Passenger’s company name
- Passenger’s full name exactly as it appears on your government issued ID.
- Date of birth
- Gender



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